

# MISSION AND GOVERNANCE

## **About Applegrove**

Applegrove Community Complex was incorporated as a non-profit corporation under the Ontario Corporations Act in 1979, is registered as a charitable organization with Revenue Canada, and has operated as a City of Toronto funded community centre since 1983. The agency is governed by a volunteer Board of Directors as well as a Board of Management appointed by City Council, and serves a catchment area that spans from Jones Avenue to the west to Woodbine Avenue to the east, and from Lake Ontario to the railway tracks north of Gerrard Street. Applegrove's main location is inside the Duke of Connaught School, with satellite locations at Glen Rhodes United Church and Formosan Presbyterian Church. Programming is also provided at other community locations.

#### Mission & Strategic Plan Applegrove is a neighbourhood partnership fostering community through social and informative programs for individuals and families. Program Community Sustainability Development Integration Communication/ Program review Space PR plan Adequate Program Increase diversity change/expansion administration Succession Gaps in the community planning Continuous quality Revenue generation improvement

## **Message from Board Chair**

## and Executive Director

For Applegrove and the communities we work with, much of 2021 was about finding ways to create a "new normal" within a constant state of limbo due to the pandemic. Some words that capture our 2021 experience are uncertainty, fatigue and change, along with kindness, patience, perseverance and collaboration.

Despite the many personal challenges in getting through the pandemic and with constantly changing public health requirements, participant needs and funder expectations, Applegrove staff went above and beyond to plan, re-plan and deliver essential programs like the EarlyON Family Resource Program, summer camp and income tax clinics. They also took on new activities like setting up vulnerable community members with Internet Connectivity kits from the Toronto Public Library and Peer Social Check-in Calls for seniors. The kindness, creativity and perseverance of our staff is remarkable and we are lucky to have them!

2021 was not an easy year for the Applegrove Board. Tasked with guiding the centre through an unprecedented year, our volunteer Members stepped up, were generous with their time and expertise, and dealt with many governance, policy and financial situations where there were often no clear answers. Their willingness to share their time and their patience in working through issues was essential to maintaining operational and financial stability at the centre.

One positive to come out of the pandemic is a growing spirit of collaboration in the East End. Many partnerships got stronger and new ones were formed. Our collaboration with East End Arts, artist Cristina Delago, and a great group of seniors to create a beautiful mosaic for the Neighbourhood Food Hub was uplifting, and our new relationship with St. Stephens Employment and Training Centre brought some great youth to our team. You'll see more examples in this report.

We have to be honest – it was a challenging year. But there was also much learning and success. We look forward to working with you all to build back better in this community as we emerge from the pandemic.

Susanne Burkhardt – Executive Director Tim McNab – Board Chair

## 2021 Year in Review

visits to programs: 11,591 volunteer hours: 1,722

UNIQUE PARTICIPANTS: 696 SOCIAL MEDIA POSTS: 971

## STRATEGIC PLANNING

5 Priority Action Areas Identified in 2019:

- 1. Facility
- 2. Administrative Staffing Levels
- 3. Program Development & Expansion
- 4. Program Monitoring & Evaluation
- 5. Community Food Hub

#### 2021 Achievements

- 5-year lease for Neighbourhood Food Hub signed
- Created new tool to track program data
- Developed new website (see www.applegrovecc.ca)
- Grew the Seniors program with more projects and new dance program
- Secured funds to increase Seniors Program staff hours
- Updated program subsidy model to enhance access for all.



# **FINANCIALS**

## 2021 Draft Statement of Financial Position

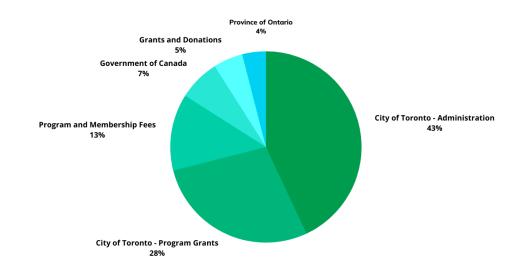
December 31, 2021		
Assets		
Current Assets	494,603	
Long-Term Receivable from City of Toronto	206,173	
Total Assets	700,776	
Liabilities and Net Assets		
Current Liabilities	199,186	
Post-Employment Benefits Payable	206,173	
Total Liabilities	405,359	
Net Assets		
Restricted program funds	93,843	
Unrestricted funds	56,574	
Reserves	145,000	
Net Assets	295,417	

### 2021 Draft Financial Overview

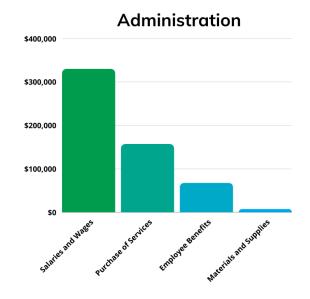
	Revenues	Expenditures	Excess/Deficit of Revenues Over Expenditures
Administration Revenues and Expenses	\$559,198	\$561,243	-\$2,045
Program Revenues and Expenses	\$738,042	\$732,991	\$5,051
Combined Total Revenues and Expenses	\$1,297,240	\$1,294,234	\$3,006

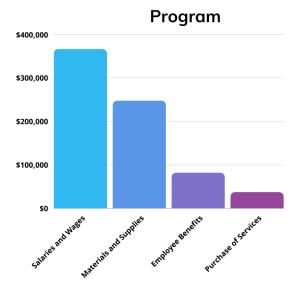


#### **2021 Draft Total Revenues by Source**



#### **2021 Draft Expenditures by Type**





# **Families and Early Years**

#### **EarlyONS**

The Applegrove EarlyON Programs are warm and welcoming spots for families to connect and learn through play. This year they continued to grow their online programming and worked hard to make sure that in-person programming was available whenever it was possible based on public health direction.

"The staff at the drop-in are friendly, welcoming and so much fun! Me and my child enjoy the weekly zoom sessions."

-EarlyON Participant

#### **Prenatal Program**

The Prenatal Program lets women get together to learn and talk to other pregnant women and new moms facing relatable pandemic experiences. This year was focused on mental health - offering workshops on setting boundaries, postpartum depression, taking care of yourself (body and mind). The women in the group were happy to have found support while making connections and friendships.

"I can't thank Applegrove and Louise enough for providing Helping our Babies grow. Pregnancy during a pandemic was so isolating, I found myself looking forward to Mondays, and have made lifelong friends from this group."

-Prenatal Participant



# **Children & Youth**

#### **After School & Summer Camp**

In this second year of the pandemic kids really needed ways to be cared for in a safe and social setting. Our After School and Camp Programs did exactly that! We expanded these programs to support as many families as possible and were also able to re-open the Bowmore Satellite After School Program.

"Our children have been attending Applegrove for around 5 years now. They are always excited to go to the camp in summer. This year the youngest has been counting down for 2 months! They really enjoy their counsellors and the programming that Applegrove offers. Thanks for running such a great program and always bringing variety and building confidence in the children."

- Summer Camp Parent

#### **Summer Leadership**

This year we reopened our popular Summer Leadership program. It was offered as a two-week session run out of the Glen Rhodes Campus. The program offers exciting activities and workshops that help build leadership skills. This summer the youth got to work with a local artist to build a Story Stick art installation. They also organized a wonderful Movie Night fundraiser for the community at the Ashbridge Estate.

"Applegrove has been our children's home away from home for many years! It is a place where they feel safe and comfortable to be themselves."

-Summer Leadership Parent



# **Older Adults**

This program was a hive of activity in continuing to meet the needs of seniors during the pandemic. Along with its usual schedule of (mostly virtual) social, learning and activity sessions, new activities included a Peer Social Call service delivered by volunteers, the Food 4 Thought collaborative mosaic art project, and a very popular new dance program.

"Connects me with others in my community and supports my fitness goals, learn new skills to keep my mind alert."

-Older Adult & Seniors Participant

## **New Line Dancing Program**

This new program is offered at S.H. Armstrong and has been very well received by the community! Available in beginner and intermediate class levels, it is a fun way to help meet the fitness goals of our older participants.

"I like the activities and connection. Nanor is fun."

-Older Adult & Seniors Participant

## **Food 4 Thought**

Food 4 Thought was created in partnership with The Neighbourhood Food Hub, East End United Regional Ministry and East End Arts. It started as a weekly art series, focused on sharing recipes and stories. With the help of local artist Cristina Delago it turned into a larger scale mosaic project. The participants learned how to use the tools and techniques to bring their creativity alive while fostering connections with their fellow seniors. The completed food-themed mosaic is installed at the new Neighbourhood Food Hub kitchen to bring joy to people for many years to come.

""Keeps me connected, otherwise I am quite isolated"

-Older Adult & Seniors Participant

# **Community Programs Income TaxClinic**

Tax time can be stressful. Our free income tax clinics for low-income seniors and residents were offered online or by drop-off & pick-up and helped dozens in our community file their returns.

## The Neighbourhood Food Hub

In 2021 the Neighbourhood Food Hub, coordinated by our partner Greenbelt Markets, continued to provide quality fresh food and other supports to people experiencing food insecurity due to the pandemic. Together with site partner East End United Regional Ministry, work continued to transform the Glen Rhodes Campus, with a new commercially certified kitchen and renovated work and meeting rooms. The result is a vibrant community space now used by a variety of local groups, food entrepreneurs and organizations working to improve food security and build sustainable local food systems in the East End.

## **Don Summerville - Revitalization**

Applegrove worked with Toronto Community Housing (TCHC) and Context Development Inc. to engage and support tenants during the revitalization of the TCHC Don Summerville site. Activities included a heritage project to gather and share Don Summerville photos and stories, bringing tenants together with East End Arts and local artists to create amazing artwork for the site construction hoarding, scholarships to help tenants achieve their learning and life goals, a demolition ceremony to commemorate their community, a virtual holiday party and an active Tenant Advisory Group.

# **Partners**

Afghan Women's Organization Refugee & Immigrant Services, Club Sandwich, Context Development Inc., Duke of Connaught Public School, East End Arts, East End Community Health Centre, East End Regional United Ministry, Eastview Neighbourhood Community Centre, Flemingdon Park Ministry, Fontbonne Ministries – Mustard Seed, George Brown College – Community Worker Program, Neighbourhood Food Hub, Ralph Thornton Community Centre, Ryerson University – Nursing Program, Ryerson University – Social Work Program, Sherpa Creative, S.H. Armstrong Recreation Centre, South Riverdale Community Health Centre, St. Stephens Employment & Training Centre – TNG Community Services, Toronto Community Housing – Don Summerville, Toronto District School Board – Focus on Youth, Toronto International Film Festival, Toronto Public Health, Toronto Public Library, 519 Glitterbug, The Children's Book Bank of Canada, Kids Up Front.

#### Facility/Site Partners

Duke of Connaught Public School, East End United Ministry, Pegasus Toronto, S.H. Armstrong Recreation Centre, Toronto Formosan Presbyterian Church, WoodGreen Woodfield Daycare.

# **Funders & Donors**

#### Government

City of Toronto – AOCC Funding, Children's Services, Toronto Public Health, Community Cluster Government of Canada - Employment and Social Development Canada, Public Health Agency of Canada, Community Volunteer Income Tax Program

Province of Ontario – Ontario Ministry of Heritage, Sport, Tourism and Culture, Ministry of Seniors and Accessibility

#### **Organizations & Foundations**

CP 24-CHUM
Kiwanis Club of Toronto
Older Adult Centres' Association of Ontario
Rotary Club of Toronto
Toronto Star Fresh Air Fund

#### Neighbourhood Food Hub

City of Toronto - Social Development, Finance and Administration, Second Harvest
TO Supports Investment Fund

## **THANK YOU!**

# **Board Members**

- Andre Riolo
- Eadit Rokach (Vice-Chair)
- Hamdi Abdo
- Jean Lim O'Brien
- Jim Valentine (Treasurer)
- Paula Fletcher (City Council representative)
- Simone Hodgson
- Susan Munn
- Tim McNab (Chair)
- Vai Teng Law (Secretary)



## **Staff**

Jennifer Arima, Aida Badillo Avila, Raylene Bailey-White, Cameron Beckwith, Zubeda Bhayat, Nanor Boghossian, Susanne Burkhardt, Olivia Dawson, Janina de Guzman, Abby de Guzman-Chin, Jared Calder Floriendo, Jenna Goodale, Josh Grainger, Ayaa Ibrahim, Callum Jackson, Andrew Kershaw, Zunaira Khalique, Tammy-Lynn LeBlond, Eva Li, Shelley Manousos, Louise Maynard, Shernel Monlouis, Jenef Pirathap, Stacey Rupert, May Seto, Jade Shulist, Kiyanna Smith, Annie Szalkai, Morgan Tong, Monica Vela.

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www.applegrovecc.ca

**Charitable Number 10671 8943 RR0001**