

APPLEGROVE COMMUNITY COMPLEX

**ANNUAL
REPORT
2020**



**COMMUNITY
AT ITS CORE**



MISSION AND GOVERNANCE

About Applegrove

Applegrove Community Complex was incorporated as a non-profit corporation under the Ontario Corporations Act in 1979, is registered as charitable organization with Revenue Canada, and has operated as a City of Toronto funded community centre since 1983. The agency is governed by a volunteer Board of Directors as well as a Board of Management appointed by City Council, and serves a catchment area that spans from Jones Avenue to the west to Woodbine Avenue to the east, and from Lake Ontario to the railway tracks north of Gerrard Street. Applegrove's main location is inside the Duke of Connaught School, with satellite locations at Glen Rhodes United Church and Formosan Presbyterian Church. Programming is also provided at other community locations.



MISSION: Applegrove is a neighbourhood partnership fostering community through social and informative programs for individuals and families.

MESSAGE FROM THE BOARD CHAIR AND EXECUTIVE DIRECTOR

2020
IN
REVIEW

2020 was unexpected. It started with a focus on our programs, work with Don Summerville tenants, and expanding activities at the Neighbourhood Food Hub. When the COVID-19 pandemic hit we had to quickly assess what was needed, review what we could offer, reimagine how we work, and revise our activities to operate in a new environment.

There were many challenges. Applegrove was locked out of its office for 14 weeks, lacked modern IT systems for remote work, faced financial pressures, and initially did not have legislative authority to hold virtual board meetings. On the programming side we had a huge learning curve with virtual programs, saw big changes in participation patterns, and had to respond to new needs. It quickly became clear that seniors and food insecurity were priorities so we expanded our work to respond.

But challenges can present opportunities. Our pandemic response resulted in some great new partnerships, for example with East End Arts. The pandemic dramatically increased public awareness of food security, and we saw unprecedented community support for the Neighbourhood Food Hub Emergency Food Program. Last but not least it prompted us to take measures to strengthen our organization and connection to community, such as improving our IT system and building up a stronger social media presence.

Heading into 2021 we were left with many learnings. Many relate to how we communicate, identify needs, deliver services, and work with our community. At a deeper level, now more than ever, Applegrove must proactively address the deep social and racial inequities exposed by the pandemic and which are also at play in this community. This community has shown itself to be compassionate, strong and supportive and we look forward to undertaking this work together. It is our privilege to work with you all.

3

new programs
to respond to
the pandemic

150

volunteers
giving

3986

hours of
time

700+

households
supported

4050

check-in
emails and
phone calls

Susanne Burkhardt
EXECUTIVE DIRECTOR

Jean Lim-O'Brien
BOARD CHAIR

STRATEGIC PLAN

In 2019 we updated our strategic plan and identified five priority action areas.



2020 Achievements

- Transitioned to virtual and remote program delivery
- Expanded services for seniors
- Transformed Neighbourhood Food Hub to provide emergency food support
- Confirmed long-term lease funding for the Neighbourhood Food Hub
- Restored full time status for Executive Director and Program Director, and increased Finance Manager hours
- Improved in-house program data collection and management systems

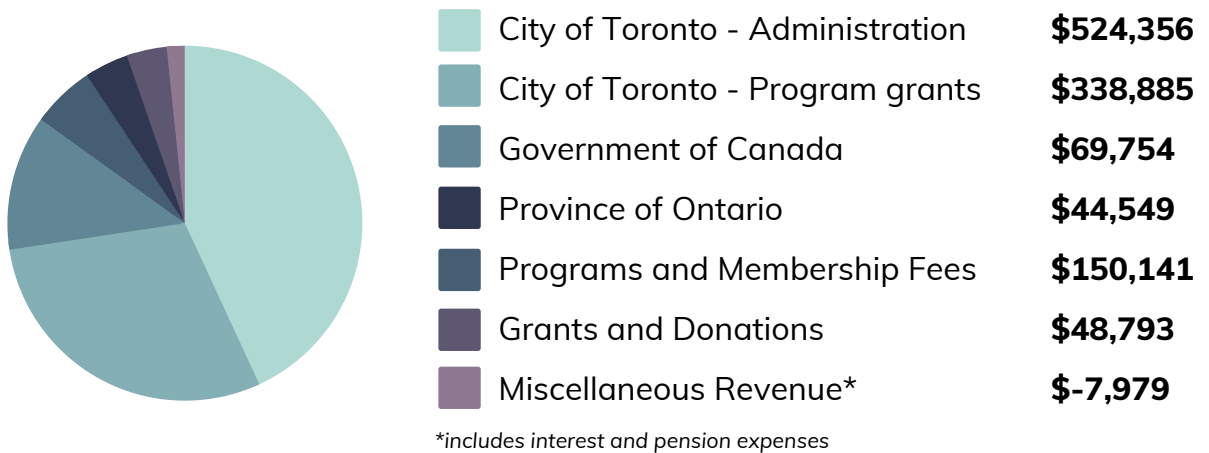


FINANCIALS

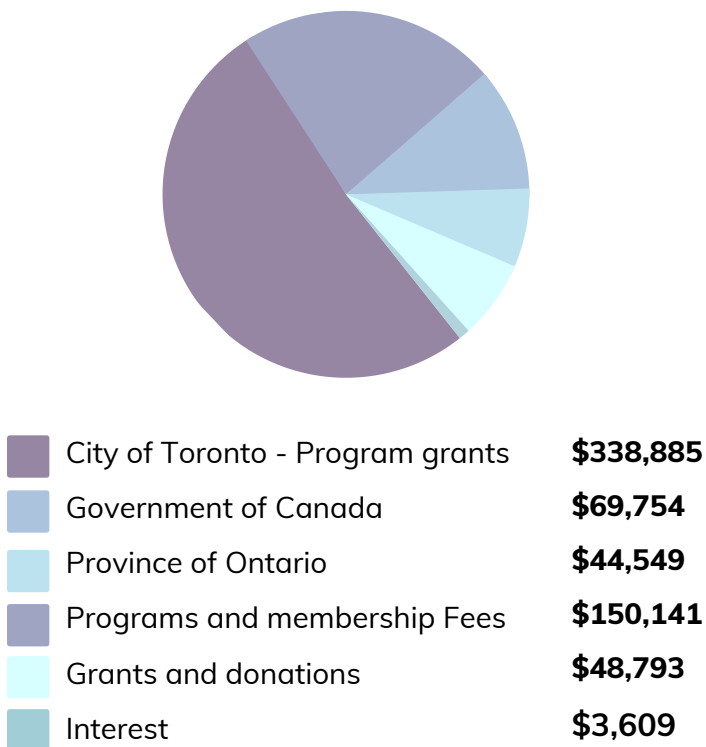
2020 Financials Overview Draft

	Revenues	Expenditures	Excess/Deficit of Revenues Over Expenditures
Board of Management Revenues and Expenses (Administrative Funding)	512,768	499,827	12,941
Applegrove CC Inc Revenues and Expenses (Program Funding)	655,730	682,422	-26,691
Combined	1,168,498	1,182,248	-13,750

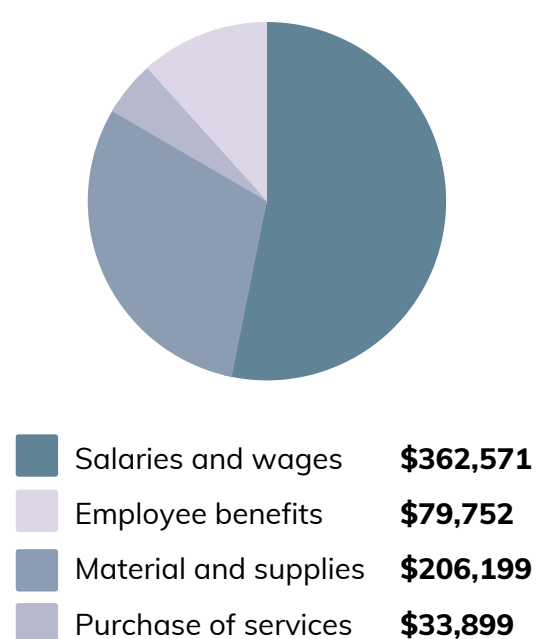
Applegrove CC Revenue Sources (Administrative and Program) Draft - Year Ended December 21, 2020



Program Revenue Sources 2020

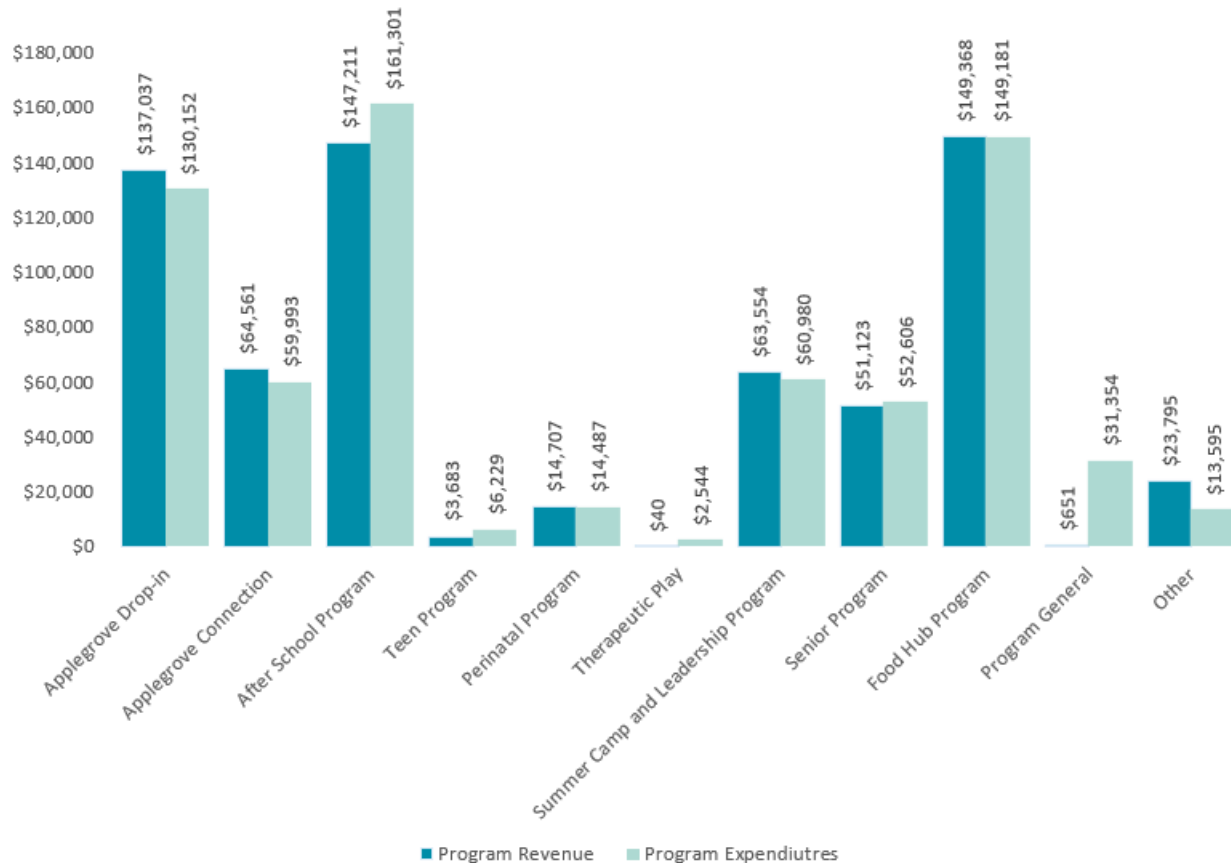


Program Expenditures 2020



FINANCIALS

Applegrove CC Program Revenues and Expenditures Year December 2020 - Draft



Applegrove CC Draft Statement of Financial Position December 31, 2020

Assets

Current Assets	584,189
Long-Term Receivable from City of Toronto (note 7)	237,241
Total Assets	821,430

Liabilities and Net Assets

Current Liabilities	279,644
Post-Employment Benefits Payable (note 7)	237,241
Total Liabilities	516,885

Net Assets

Restricted program funds	318,295
Retained earnings (deficit)	-13,750
Net Assets	304,545

Total Liabilities & Net Assets **821,430**

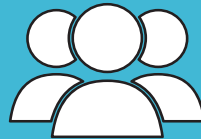
FAMILIES AND EARLY YEARS



200+ families
supported



2240 check in
calls and emails



4160 program
visits



New - EarlyON
Instagram with 9
posts weekly

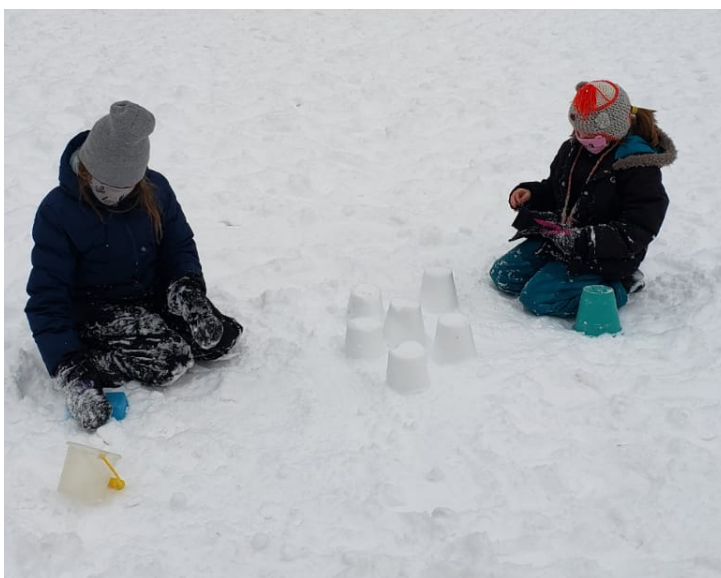
The Helping Our Babies Grow, Applegrove Connection and Parent Child Centre programs are warm and welcoming spots for parents, parents to be, caregivers, babies, and young kids to explore, learn, grow and connect in person. This year they moved online with weekly workshops, a Digital Drop-In and new social media options for families.

170+
families
supported

New youth
leadership
program

7080
program
visits

After School and Summer Camp programs provided a safe and social space for school age children while parents worked from home. Despite the pandemic, the youth program evolved with new activities in partnership with Ralph Thornton and Eastview community centres.



CHILDREN AND YOUTH

OLDER ADULTS



In response to the pandemic, this program quickly created a friendly call service, transitioned to telephone and online programming, and adapted its income tax clinics to serve low income seniors and residents by phone or online.

1800

check-in phone
calls and emails to
seniors

620

service referrals,
including 88 to the
Neighbourhood Food
Hub's Emergency
Food Program

1250

program
visits

40

virtual
workshops

Income Tax Clinic

Our free income tax clinics for low income seniors and residents moved to a remote service delivery model.

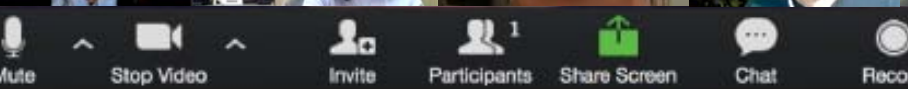
60

returns filed



Board Members 2020/2021

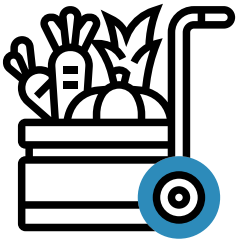
Pierre Bois
Paula Fletcher (City Councillor, Ward 14)
Iggy Kosny
Vai Teng Law
Jean Lim (Chair)
Tim McNab (Vice Chair)
Michael Miceli
Eadit Rokach
Andre Riolo (Treasurer)
Jennifer Story (TDSB Trustee, Ward 15)
Jim Valentine (Secretary)
Moneca Yardley



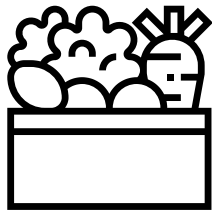
The Neighbourhood Food Hub



In 2020 the Neighbourhood Food Hub emerged as a central player in the food security of Toronto's East End. It quickly shifted from community programming to emergency support, working with partners and volunteers to provide fresh food and other supports to those experiencing food insecurity.



**42,500+ lbs fresh
produce distributed
locally**



**2,783 food boxes
delivered**



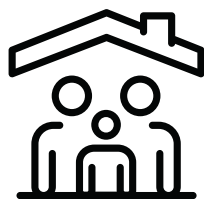
90 volunteers



**2,000 prepared
meals delivered**

Don Summerville Revitalization

Applegrove continues to work closely with Toronto Community Housing (TCHC) and Context Development Inc. to engage tenants throughout the revitalization of the TCHC Don Summerville site. Along with helping connect tenants to supports as they relocated to new homes for the redevelopment period, activities included developing scholarship and employment programs.



**support for
108 households**



**5 scholarships
awarded**

COMMUNITY INITIATIVES

FUNDERS AND DONORS

THANK YOU

GOVERNMENT

City of Toronto • AOCC Funding • Children's Services • Toronto Public Health
Government of Canada • Employment and Social Development Canada • Public Health Agency of Canada
Province of Ontario • Ontario Ministry of Heritage, Sport, Tourism and Culture • Ministry of Seniors and Accessibility

ORGANIZATIONS & FOUNDATIONS

Context Development • CP 24-CHUM Wish • Kiwanis Club of Toronto • Toronto Star Fresh Air Fund

NEIGHBOURHOOD FOOD HUB

City of Toronto • Social Development, Finance and Administration • Solid Waste Management Services • Second Harvest • TOSupports Investment Fund

PARTNERS

SITE PARTNERS: Duke of Connaught Public School • East End United Ministry • S.H. Armstrong Recreation Centre • WoodGreen Woodfield Daycare • Toronto Formosan Presbyterian Church • Pegasus Toronto



OTHER PARTNERS:

Glen Rhodes Food Bank, City of Toronto - Community Reduce & Reuse Program, Toronto Food Strategy

For over 40 years, Applegrove has worked with local residents in the Queen-Greenwood area of Toronto. Services cover the age range with programs for infants, children, youth, adults and seniors.

Applegrove Community Complex
60 Woodfield Road Toronto, Ontario M4L 2W6
☎ 416-461-8143 ✉ applegrove@applegrovecc.ca
Charitable Number 10671 8943 RR0001

